



Dear Resident of Thorsby:

RE: TEMPORARY WATER SERVICE

On behalf of the Town of Thorsby, Pidherney's Inc. is upgrading the infrastructure in your area as part of the 2026 Road and Watermain Improvements project. As a result of construction activities, your property will be required to be connected to a temporary water supply for the duration of the work.

How Temporary Water Will Be Delivered

Temporary water will be supplied to your property via a hose bib connection. If you have any existing internal plumbing concerns — such as leaks, pressure issues, or other irregularities — please advise a Pidherney's representative as soon as possible so we can advise you of the appropriate steps to take to facilitate a successful connection.

What Is Required From You

To receive temporary water service, the water valve located at your water meter will need to be turned off at the appropriate time. A Pidherney's representative will contact you to arrange access to the valve, shut it off, and walk you through the temporary water procedure.

- If you are unable to grant access to the valve, please advise our representative promptly so additional steps can be taken to ensure service is not interrupted.
- If your home is equipped with a water softener or reverse osmosis filtration system, please notify our team so these can be temporarily bypassed as required.

Daily Inspections

Once the temporary water is in service, a Pidherney's representative will inspect the connection to your property daily to ensure all connections are maintained to the required standard. If a dog or other obstruction prevents access for inspection, please contact a Pidherney's representative to arrange a suitable inspection time.

We ask all residents to be mindful of the temporary water infrastructure. If you notice any concerns with your connection — including potential leaks — please contact a Pidherney's representative at your earliest convenience.

Project Timeline

Layout of the temporary piping will begin the week of May 18th. We anticipate arriving at your residence the week of May 24th, at which point our team will explain the required work in detail. We anticipate the temporary water service will be in place for approximately 10–12 weeks, weather dependent.

Contact Information

For any questions or concerns regarding the temporary water service, please contact one of our Pidherney's representatives below:

- Jerry Tuck, Foreman: 403-304-5732
- Mike Rich, Superintendent: 403-895-1594
- Ben Fahlman, Project Manager: 403-322-0027

For general project inquiries, please contact the Town of Thorsby at 780-405-2725

Thank you for your patience and co-operation during this time — it is sincerely appreciated.

Sincerely,

PIDHERNEY'S INC.